

# INVICTUS

## TEAMWEAR

Dear Invictus Customers,

We are currently emailing all of our customers with an update on their Elite Range orders. As you are all aware of COVID 19 and the effects that it has had on not only our health and lifestyle but also the huge impact that it has had on the manufacturing industry. Our Invictus Elite Range has been one of these unfortunate cases in which the factory are still in the thick of it. This range (pre COVID) was a 6-8 week lead time and we were made aware that this was to increase to around 13-15 weeks.

We have now been notified from the factory that due to the busy period that they are facing with sports starting back up and over a year of no manufacturing in 2020 because of the lockdown of sports, this lead time is more than likely going to be delayed further. With regards to exactly how long, we are at the moment unaware of just how long this could be. Please see the following message from the CEO of the factory.

*'This has been the most challenging and uncertain time that I have experienced in my 50 years in the business. Covid hit the business very hard this year with about 40% of our staff catching it at some stage. For every individual case we have to isolate all those that work in the same area, we also lose staff if a family member catches it and at one time*

*We are endeavoring to recruit more staff, by all means possible. We will always priorities orders for special events, such as we did for the Olympics, but even this is not always possible. We are hoping that the current staff situation will improve, but we now have our first case of the Delta Virus which spreads very fast so giving more uncertainty. The vaccination rate in the factory is only about 50%.*

*The bottom line is that deliveries are running very late. We will do everything possible to improve the situation, continuing to work overtime'*

Our oldest order have been cut and are in the queue to be sewn together so that they can be made as soon as the seamstresses become available.

We appreciate that this is a frustrating situation as it is for all parties involved, but we ask for a little more of your patience and understanding. As soon as we know any more information regarding this situation we will be sure to update you further.

Kind Regards  
Samantha Turner